

Prior authorization reference guide for limited network products

Our prior authorization processes are slightly different for providers who are contracted with AllWays Health Partners but not participating in one or more of our limited network products.

The below grid will help direct you to submit requests to the appropriate location.

Authorization requests	Participating Contracted for all lines of business	Non-participating Contracted but not participating in the limited network product	Not contracted Not contracted with AllWays
Medical	AllWays portal	AllWays portal	Non-contracted form
Behavioral health	Optum portal	Optum portal	Optum portal
Med specialty (AllWays Health Partners)	AllWays portal	AllWays portal	Non-contracted form
Med specialty (Novologix)	Novologix tool in the AllWays portal	AllWays PA tool in the AllWays portal	Non-contracted form
Pharmacy through CVS Caremark (carved in)	CVS Caremark – check here for correct phone number	CVS Caremark – check here for correct phone number	Non-contracted form
High-tech radiology, cardiac imaging, genetic testing	EviCore portal	AllWays portal	Non-contracted form
Sleep studies	CareCentrix portal	AllWays portal	Non-contracted form

How do I know if I am participating in a limited network product?

You will receive an alert regarding your participation in the network when you check a member's eligibility in the [AllWays Health Partners provider portal](#).

You can also confirm your participation in the limited networks by checking our online [Provider Directory](#)

What is the difference between Non-participating and Not contracted?

Non-participating means you are a contracted provider with AllWays Health Partners however you are not part of that particular limited network. Non contracted refers to a provider or group who is not contracted with AllWays Health Partners for any lines of business.