

Tiering made simple

Just 2 specialist tiers with Complete HMO



Your Complete HMO plan tiers high-quality specialists into two simple groups: higher and lower-cost providers. This makes it easy for you to understand your costs and find the right specialist for you.

Here's how your money-saving tiers work:

- Hospitals are not tiered
- You'll pay less when you see a tier 1 (lower cost) specialist than when you see a tier 2 (higher cost) specialist
- The tier 1 copay is \$30, and the tier 2 copay is \$60
- All providers in the same practice will be in the same tier. If a provider practices at multiple locations, the location where you have your appointment will determine your copay.

The Complete HMO for GIC members offers comprehensive coverage, great perks, and a strong network that competes with broad network plans.

How do I find tier 1 specialists?

Our DoctorSmartSM provider search includes the most up-to-date information about the GIC tiering.

If you're not a member yet, you can visit allwayshealthpartners.org/gic to search for providers.

Members can access the search in the member portal at allwaysmember.org.



How did AllWays Health Partners assign specialists into tiers?

We based the tiering on quality and cost-efficiency standards in collaboration with the GIC. We used publicly available resources like Leapfrog and Hospital Compare to determine which specialists met our high standards for quality and cost efficiency. Those specialists were placed in the lower tier—which means a lower copay for you!



Questions? We're here for you.

Contact our dedicated GIC Customer Service team at **866-567-9175** or **customerservice@allwayshealth.org**.

We also have a live chat option at **allwaysmember.org**.