

Looking for a health
plan designed for you?
You found it.



HMO

you in every way

Introducing AllWays Health Partners. A valuable option when it comes to health insurance for GIC members. One that brings a fresh focus to making it as smooth and seamless as it can be for you to access the care you need, when you need it.

As a health plan that puts you first, you get the best of value, innovation, and customer care. Here, it really is all about you.

You'll enjoy comprehensive coverage, access to world-class doctors and hospitals, and personalized care and customer service that are second to none. Read on to learn some of our key differentiators that you won't find anywhere else.



You can find all the providers you need by searching our expansive network at allwayshealthpartners.org/gic, or by calling us at **866-567-9175**.

What you want in your health plan: it's all here



Comprehensive coverage

The plan benefits are built for the whole you (and your family) in every way. They include medical, behavioral health, wellness programs, and more. With AllWays Health Partners, your access to high-quality care is everything.

We make it easy to get care

Your HMO coverage starts with your primary care provider (PCP), who'll treat you when you're sick or hurt, and for routine care, like a physical. You can find a PCP by searching our DoctorSmart directory or calling us. When you need to see a specialist, like a heart doctor, your PCP will refer you to specialists to help ensure coordinated care. Referrals are needed for certain specialty services.

A provider network that can compete with any other

Our growing provider network continues to compete with other local insurers. To find doctors in our network, go to allwayshealthpartners.org/gic. If you don't see your provider in our directory, please let us know.

World-class hospitals

The best of the best reside here. To name a few: Massachusetts General Hospital, Beth Israel Deaconess Medical Center, MetroWest Medical Center, Brigham and Women's Hospital, Lahey Hospital and Medical Center, Saint Vincent Hospital, Beth Israel Deaconess Hospital-Plymouth, and more throughout the state. Added perk: there is no hospital tiering.



AllWays Health Partners is one of the first health plans in the country to have peer recovery coaches on staff. They're experienced with the complex issues involved in recovery, working with patients to find their strengths and skills. They're here for you when you need them.

Valuable perks and discounts

Here are just some of the programs and services you get with your plan:

- Diabetic eye exam at no additional member cost
- Fitness program reimbursement up to \$150 for you and up to \$150 for a covered family member that includes small group workouts through SplitFit's personal trainer partners. SplitFit offers instructor-led live virtual training in small groups by expert instructors. Terms and conditions apply. See splitfit.com/allwayshealth for offer details.
- Discounted eyewear powered by EyeMed
- Reimbursement up to \$130 for childbirth education
- Reimbursement for breast feeding classes
- Discounts or partial reimbursements on home safety products, bike helmets, and more

Peace of mind when you travel

No matter where you travel, you're always covered for emergency and urgent care.

Wellness tools and programs to help you be your best

To support your personal health and wellness goals, your plan comes with free wellness resources and programs to help you be your healthiest self:

- Take a health and wellness assessment and get a personalized report on how to focus on and prioritize your goals
- Use any one of the free healthy living programs available to you, including live interactive webinars, videos, a health library, blogs, online communities, and more
- Join a fitness or nutrition challenge to motivate you
- Integrate your wellness efforts into your Fitbit®, or other personal tracking device
- Take advantage of free one-on-one health coaching

Urgent care when you need it, and how

Your plan helps you get the right care in the right place at the right time. Choose from options including urgent care centers and retail walk-in clinics, a 24/7 nurse advice line, and On Demand, 24/7 interactive video visits with Mass General Brigham providers.

Benefit*	Cost sharing
Medical deductible	\$500/\$1,000
Out-of-pocket maximum (includes medical, pharmacy, and behavioral health)	\$5,000/\$10,000
Primary care provider office visit copay	\$20
Specialist office visit copay	\$30/\$60
Behavioral health office visit copay	\$20
Emergency room (emergency care covered at any hospital emergency room)	\$100 and then deductible (copay waived if admitted)
Inpatient medical care	\$275 and then deductible
Outpatient surgery at a freestanding ambulatory surgical center (for non-preventive colonoscopies, endoscopies, and eye surgeries)	\$150 and then deductible
Outpatient surgery (plus hospital based non-preventive colonoscopies, endoscopies, and eye surgeries)	\$250 and then deductible
High-tech imaging	\$100/scan and then deductible
Virtual Urgent Care/On Demand	\$15
Telemedicine through PCP or Specialist	\$15 or \$30/\$60
Telemedicine for Mental Health Care or Substance Use Care	\$0 member cost sharing for first three visits, then \$15

Benefit information good through June 30, 2022

*Benefits must be received by a participating provider unless otherwise indicated

Unique programs and benefits that improve your care and coverage



We're here to help, even before you're a member

Do you have any upcoming provider visits, treatments, or procedures that will start or continue into the month you become a member? Call us at **866-567-9175**. Or email **customerservice@allwayshealth.org** to get the answers you need.

Always listening to members—you're invited

We welcome you to join our exclusive online AllWays Health Partners Community. It's an online forum where we reach out to members to get their honest thoughts and ideas on new products and services before we launch in the market. Your insights help us to make AllWays Health Partners better.

Online member chat with highly trained customer service professionals

As a member, you can engage with us in the ways you prefer. You can manage all the details of your plan at **allwaysmember.org**. Or, you can contact us by phone, email, and through online live chat through your secure member portal.



Our members have access to leading-edge innovative care programs from top-notch Mass General Brigham hospitals and specialists.

Innovations with providers that benefit you



A member of Mass General Brigham

As a member of one of America's most respected health-care leaders, we are in a unique position to improve care. We think of all our members as patients, too, whether patients of Mass General Brigham providers or of any other provider in our strong and growing provider network.

Virtual urgent care 24/7

With On Demand, you get a secure interactive video visit for minor illnesses or injuries through a patient-friendly app and website. It connects you 24/7 to Mass General Brigham providers, including providers from Massachusetts General Hospital, Brigham and Women's Hospital, and Community Physicians Organization. Teladoc physicians will deliver services to patients who might be traveling outside Massachusetts.

Cutting-edge collaborations with Mass General Brigham – saving lives and costs

One example is our iHeart ChampionSM program, a collaboration with Brigham and Women's Hospital Remote Cardiovascular Health Program. If eligible, you'll connect with patient advocates who provide you with free digital tools and support to help ensure you're on the path to lower cholesterol and blood pressure—a cutting-edge clinical innovation that improves your health but removes the need for office visits.



Learn more at allwayshealthpartners.org/gic

A health plan that puts you first

With AllWays Health Partners, a member of Mass General Brigham, you get the same comprehensive coverage as other GIC plans, a world-class provider network that competes with all local carriers, and innovative programs and perks—all with a healthy dose of common sense. Our health plan provides everything you need to take care of yourself (and your family) in the simplest way possible.

Want to learn more?

Visit us at allwayshealthpartners.org/gic. Or, even better, connect with us by calling 866-567-9175. (TTY users call 711.)



allwayshealthpartners.org/gic



Member of  Mass General Brigham

This plan is administered by AllWays Health Partners Insurance Company, which processes claims for payment but does not assume financial risk for claims.